

Terms and Conditions of Hire

In these hire terms and conditions (2 pages only), the following definitions apply:

- SA means Saffron Aid (Australia) Pty Ltd, trading as Saffron Aid
- Customer means the individual or organisation hiring the equipment
- Hire agreement means the booking confirmation which lists the hire items entered on the website order and invoice
- Equipment means the goods listed on the hire agreement
- Terms and Conditions are accepted by the Customer on placement of order

1. Hire Period

The hire period commences and concludes on the dates nominated on the hire agreement.

2. Delivery and Return of Equipment

Delivery of the equipment to the customer shall take place from the SA premises or another location as nominated by SA. Delivery of equipment to the customer is included in the hire fee. The customer will return the equipment to the nominated location at the customer's risk and customer's expense.

3. Customer's Covenants

The customer agrees with SA that:

- a) The equipment shall remain the property of SA unless otherwise agreed.
- b) The customer shall not sell, hire, charge, pledge, or part with possession of the equipment.
- c) The customer shall use the equipment in a careful and proper manner and not interfere with or tamper with the equipment or allow any other person / persons to do so.
- d) The customer accepts full responsibility to guard the equipment against and be solely responsible for theft, all damage or negligence until it has been returned to SA. In respect of theft, damage, or loss of equipment, the customer agrees to replace the equipment at full replacement value as notified by SA.
- e) Any damage to the equipment more than normal wear and tear will be repaired or replaced at SA's discretion at the customer's expense.
- f) The customer must notify SA of any equipment requiring repair when returned to SA.
- g) The customer shall obtain adequate public liability insurance to cover both SA and the customer against possible equipment malfunction or failure during the hire period.
- h) The customer agrees to obtain all necessary permissions, licenses and permits to use the hired equipment.
- i) SA shall be indemnified for any loss or damage arising out of the use of the hired equipment and because of the hirer's acts or omissions, be they intentional, negligent or accidental.
- j) The customer shall not cause any repairs or other such work to be done on the hired equipment without the prior approval of SA.

- k) The customer will inform SA where the equipment is to be used.
- l) The customer is responsible for establishing competency of personnel operating or interpreting results from the equipment.
- m) All equipment will be returned clean in working order, or SA will charge the hirer to bring it to this condition.

4. **Warranty**

SA warrants that each item of equipment hired is of merchantable quality and fits the purpose for which it was designed. The customer acknowledges that it has not relied upon any statement by SA in respect of the customer's purpose for the use of the equipment and that SA is not responsible or liable for the failure of that equipment to perform for the purposes required by the customer nor for any loss or damage alleged to have arisen from delay in delivery, malfunction or failure of any of that equipment.

5. **Cleaning fees**

If any equipment is returned to SA in an unsatisfactorily dirty condition, a cleaning fee of \$60 per hour will apply. The cleaning fee will be applied to the customer's invoice.

5. **Sundry**

The above conditions constitute the entire agreement between SA and the customer with respect to the equipment and shall not be amended except in writing signed by both parties and the customer does acknowledge and agree that all other warranties or the suitability of the equipment for any particular use or purpose whether implied or statutory are hereby excluded.

5. **GST**

All prices exclude GST

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